

Legal

If you need low cost or free legal assistance the following resources may be of help.

Butte County Bar Association

Mission Statement

The mission of the Butte County Bar Association is to advance the role of law and legal process in Butte County California by:

- Advocating efficient court administration and access to legal services for all;
- Supporting legal education and the resolution of conflicts;
- Expanding knowledge of law practice management, economics, and ethics;
- Encouraging a positive image of the profession; and
- Promoting empathy and understanding among the courts, the attorneys, and the communities they serve.

Mailing Address: P.O. Box 3927, Chico, CA 95927

Phone: (530) 345-1940 / Fax : (530) 891-4084

e-mail: buttecobar@sunset.net

Population Served: all

Restrictions: none

How to Deal With Child Support

SOLUTIONS FROM THE DEPARTMENT OF CHILD SUPPORT SERVICES

If for any reason you are not completely satisfied with the assistance you are receiving from your local child support agency it is your right to file a formal complaint through the Complaint Resolution Program. The person who has/had custody and/or the non-custodial parent may file a formal complaint if there is a case open with the Department of Child Support Services.

Butte County office hours are 7:00 a.m. to 7:00 p.m., Monday through Thursday

Butte County Department of Child Support Services

1474 Myers Street

Oroville, CA 95965

Phone (866) 901-3212

Fax (530) 538-6500

Complaints that can be solved:

- To open or close a case
- Efforts to modify child support amount
- Enforcement and legal efforts
- Collection, distribution and past-due payments
- Failure to establish a court order for child support

Complaints that cannot be solved:

- Civil rights violations
- Services provided by the Court
- Contacting Family Law Facilitator, advocate or lawyer
- Court-ordered amount to pay for child support or past due payments
- Custody, visitation, or spousal support; or determination of parental relationship

HOW TO FILE A COMPLAINT

Resolve your complaint by phone or by person. You can also get a "Request for Complaint Resolution" form from your local child support agency or the California Department of Child Support Services website, www.childsup.ca.gov. You must either submit the complaint form to your local child support agency via mail or in person. The complaint must be filed within 90 days of the date you knew about the subject of your complaint.

HOW WILL MY COMPLAINT GET RESOLVED?

The complaint investigator of your local child support agency will contact you soon after he/she receives your complaint. The local child support agency is required to provide a resolution in writing within 30 days. Then the local child support agency will send you a written Notice of Complaint Resolution which will include information about your right to a state hearing in case you are not satisfied with the response to your complaint. If you need additional help ask to

Speak with the local child support agency Ombudsperson. The Ombudsperson can assist you in requesting and preparing for a state hearing if you are not satisfied with the results of the complaint resolution process.

THE STATE HEARING PROGRAM

If you are not satisfied with the local child support agency's response or decision about your complaint you have the right to have your complaint issues heard at a state hearing.

- Disputes that cannot be heard at a state hearing:
- Court-ordered child support amounts
- Child custody or visitation
- Contempt proceedings
- Discourteous treatment by employee of local child support agency

Requesting a state hearing

- Speak to the Ombudsperson, or request a form:
- Local Child Support Agency
- The California Department of Child Support Services website, www.childsup.ca.gov;
- State Hearing Office 866-289-4714
- By mail: California Department of Social Services, State Hearing Office, 744 P Street MS 19-98, Sacramento, CA 95814

PREPARE FOR THE STATE HEARING

- Request the Ombudsperson help prepare your documents and your case
- Write a statement of the facts of your case
- Bring copies of information to include statements and notices that support your case
- Prepare a list of witnesses and people that will speak on your behalf at the hearing

The State Hearing Office will be held within 45 days upon receipt of your request for a hearing. You will be notified of the date, time and location of the hearing. If you are unable to attend you may request a new hearing date or for the hearing to be held by phone. Translation services and reasonable disability assistance are available free of charge if needed. Department of Child Support Services 866-249-0773 or www.childsup.ca.gov

Community Legal Information Center (CLIC)

GOAL OR MISSION STATEMENT: "Making Legal Information Accessible to the Community"

LOCATION OR MAILING ADDRESS: 25 Main Street, Chico CA 95929

HOURS: Mon-Thur. 9-5pm Mon-Fri 10-5pm

CONTACT PERSON: General

PHONE: 530 898-4354

E-MAIL: CLIC@csuchico.edu

POPULATION SERVED: Community

RESTRICTIONS: N/A

REFERRAL/DROP-INS: Walk-in & Appointment

DOCUMENTATION NEEDED PRIOR TO ENTRY: Bring in any documents that relate to the issue you inquiring about such as, Family Law, Penal Law, Employee Rights and/or other question you may have.

ACCESSIBILITY: Wheel Chair

FAITH BASED: N/A

COST: Free

DIRECT SERVICES: CLIC provides information only. If a person has a particular problem, he or she should see a lawyer or other professional for advice about his or her personal or particular issue that cannot be addressed at our center.

Starting Over Strong (SOS)

Expungement Services/Certificates of Rehabilitation

SOS provides people access to information, forms and resources that address financial, social, and legal barriers that discourage academic and professional success. We recognize that there are those in our community who suffer from social injustices. Through the efforts of SOS we offer support in the form of counseling and hands-on help when the need arises.

Website: www.StartingOverStrong.com

Location: California State University, Chico, 400 W. 1st Ave, BMU 213, Box 94,
Chico, CA 95928, Associated Students

Contact Person: Sharon Darsey, Stephanie Owens & Alma Ayala

Phone: (530) 867-3296 Fax: N/A Email: startingoverstudents@gmail.com

Population Served: Adults

Restrictions: N/A

Referral: Attend monthly workshop. Visit website or call for information.

Costs: Donations accepted

Direct Services: Accompany to court dates, information on filing forms, legal petitions

Referral to Services: Low cost legal assistance, support groups and employment development.

The Life After Exoneration Program

This unique program provides services for clients who have been exonerated from charges and have served time wrongfully convicted of a felony crime.

Website: www.exonerated.org

Location: 760 Wildcat Canyon Rd., Berkeley, CA 94708

Contact Person: Heather Weigand, Director of Client Services

Phone: (510) 292-6010 Fax: N/A Email: weigand@exonerated.org

Population Served: Must be proven innocent through reversal or dismissal of charges or have a pardon from the governor.

Restrictions: Must be attending California State University, Chico

Referral: Appointments only

Costs: Donations accepted

Faith based: N/A

Direct Services: Assist all people who have been wrongfully convicted of a felony crime.

Referral to Services: No referral services provided

Resources and Agencies

Legal Rights

- Achieve Justice – Brennan Center for Justice: helps individuals with legal issues. www.brennancetner.org
- Employment – assists people with a record locate employment. www.hard2hire.com
- Expunging- Clear My Record: low cost for expunging misdemeanors and felonies. www.clearmyrecord.com
- Legal Rights – American Civil Liberties Union: a civil rights organization dedicated to assisting with various resources. www.acul.org
- Legal Rights – People for the American Way: access for people in the criminal justice system with information their civil rights
- Legal Rights – NAACP: is the nation’s oldest civil rights organization. The NAACP has criminal justice goals of ensuring that incarcerated and released felons have access to appropriate voting, education job training to civic participation resources. www.naacp.org
- Legal Rights – The National Urban League: provides civil rights information specifically to people in urban areas.
- Life Skills – Criminon: a program that includes life and thinking skills and educational courses as well as referrals to drug rehabilitation component in non-institutional settings. The program is designed for diversionary/probation, incarceration, parole and re-entry settings.



SUPERIOR COURT OF CALIFORNIA, COUNTIES OF BUTTE, GLENN, AND TEHAMA,
IN COLLABORATION WITH THE SUPERIOR COURT OF CALIFORNIA, COUNTY OF LAKE

OFFICE OF THE FAMILY LAW FACILITATOR & SELF HELP ASSISTANCE & REFERRAL PROGRAM

1675 Montgomery Street • Oroville, CA 95965 • (530) 532-7015
655 Oleander • Chico, CA 95926 • (530) 532-7024
119 N. Butte Street • Willows, CA 95988 • (530) 934-7114
345 Pine Street • Red Bluff, CA 96080 • (530) 527-8649
633 Washington St., Room 38 • Red Bluff, CA 96080 • (530) 527-7033
380 N. Main Street, Suite J • Lakeport, CA 95453 • (707) 263-9024

S.H.A.R.P. and Family Law Facilitator Assistance Areas

Child Support/Spousal Support	Dissolution/Legal Separation/Annulments
Order to Show Cause	Disclosure Documents (Dissolution)
Child Custody & Visitation	Summary Dissolution
Contempt	Petition for Custody and Support of Minor Children
Modification/Changes to Existing Orders	Judgments (Contested/Uncontested)
Notice of Motion/Motion	Restraining Orders (and Responses)
Set Aside Voluntary Declaration of Paternity	Civil Harassment
Set Aside Default Paternity	Domestic Violence
Paternity/Parentage for Unmarried Persons	Elder Abuse/Workplace Violence
Stipulated Judgments	Evictions/Unlawful Detainer (Tenant and Landlord)
Responses	Bifurcation of Marital Status
Dissolutions	Name Change of:
Paternity	Child(ren)
Order to Show Cause	Self (adult)
Notice of Motion	Proof of Service/Service by Publication
Simplified Financial Statements	Emancipation (of Minor)
Income and Expense Declarations	Small Claims (Plaintiff and Defendant)
Set aside of Default (family law matters)	Guardianship/Guardianship Terminations (Probate)
Change of Venue	**Special workshops for grandparents and elderly
Expungement (criminal)	**Alternatives to Guardianship
Stipulations	Step Parent Adoptions (with signed, uncontested consent of biological parent)
Judgments (Default, Uncontested, Contested, Stipulated)	
Procedural Information about Court and Forms	
How to Represent Yourself in Court	

Do you need assistance with something **not** on this list?

Please call us for a free referral to another agency/person that may be able to assist you!

Where can I go to get assistance with these issues?

FAMILY LAW FACILITATOR (F.L.F.)

BUTTE COUNTY - (530) 532-7004

Tara M. Flanagan, Facilitator

GLENN COUNTY - (530) 934-6446

Tara M. Flanagan, Facilitator

LAKE COUNTY - (707) 263-9024

Jim Dawson, Facilitator

TEHAMA COUNTY - (530) 527-8649

Scott R. Lyon, Facilitator

SELF HELP ASSISTANCE & REFERRAL PROGRAM (S.H.A.R.P.)

Oroville—(530) 532-7015

1675 Montgomery Street

Lower Level of Carnegie Bldg

Chico—(530) 532-7024

655 Oleander

Inside Chico Courthouse

Lake- (707) 263-9024

380 N. Main Street, Ste J.

Across from Angelina's Bakery

Program Administration:

Red Bluff—(530) 527-8649

345 Pine Street (M/T/F)

One Block from the Courthouse

633 Washington, # 38 (W/Th)

Basement of the Courthouse

Willows- (530) 934-7114

119 N. Butte Street

Across from Willows Walk and

the 99 cents only store

Tara M. Flanagan, Managing Attorney

Tammy L. Grimm, Program Manager

Please call any of the F.L.F. and/or S.H.A.R.P. offices for workshop, walk-in, and appointment schedule, which changes each month.